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AUTOMOTIVE



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LOHR SERVICE
Our aim:
Your satisfaction

www.lohrservice.com



AUTOMOTIVE

Our aim: your satisfaction



For over 50 years the LOHR group has continually adapted to the specific needs of its customers and to automotive logistic evolutions. Strong innovation strategy and permanent dialog with clients have constantly improved carrying capacity, safety, user friendliness and flexibility all represented in their state of the art in our current ranges like Eurolohr, Multiloehr and Maxiloehr to mention only the best known.

In addition the LOHR Service company has been set up in 1999 as a specific tool totally dedicated to customer assistance for the various group activities. Our job is to help all users of our products with technical support, spare parts supply, network workshop availability and in general terms propose practical solutions in order to optimise global life cost of our vehicles. You will find below a detailed description of the services we have to offer.

Spare parts

- A professional team at your service
- Internet ordering
- Over 7 000 managed references
- Stocks in our subsidiaries in the UK, Spain, Russia, Turkey, Poland as well as in the whole agent network
- International delivery in optimised lead-times
- Stock management consulting.



Maintenance/ repairs / refurbishments

- Routine maintenance and preventive valuations
- Taylor made maintenance contracts from standard to full service on trucks and trailers
- Upgrading or modifications on vehicles supported by our engineering department
- Complete or partial refurbishments
- International agent and service partner network.



Training

- Totally dedicated staff
- Various languages proposed
- Interactive detailed programs on repair and maintenance of the various types of vehicles
- Practical work
- Programs can be adjusted to your particular needs
- Possibility to train on your sites and vehicles.

Technical assistance

- Skilled multilingual engineers
- Constant breakdown assistance
- Valuation and assessment of vehicles
- On site work.

Management

ECKERT Norbert Managing Director (F, DE, EN) *	+33 (0)3 88 38 99 82	+33 (0)6 83 84 20 03	norbert.eckert@lohrservice.com
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Technical assistance: 08h00 - 18h00

DONZE Florent Customer Quality Assurance Manager (F, EN, DE) *	+33 (0)3 88 38 98 72	+33 (0)6 88 21 95 87	florent.donze@lohrservice.com
DELL Tristan SAV technician (F, EN) *	+33 (0)3 88 38 99 22	+33 (0)6 48 77 47 20	tristan.dell@lohrservice.com
CLODONG Ludovic SAV technician (F, EN) *	+33 (0)3 88 38 96 11	+33 (0)6 07 52 55 21	ludovic.clodong@lohrservice.com
FISCHER Christophe SAV technician (F, DE) *	+33 (0)3 88 38 99 20	+33 (0)6 72 03 15 92	christophe.fischer@lohr.fr
HELTERLIN Thierry SAV technician (F, EN) *	+33 (0)3 88 38 96 45	+33 (0)6 35 09 55 02	thierry.helterlin@lohrservice.com
SCRIVE Vanessa Maintenance contract manager (F, EN, DE)	+33 (0)3 88 38 99 61	+33 (0)6 07 52 97 62	vanessa.scrive@lohrservice.com

After sales department / 08h00 - 17h00

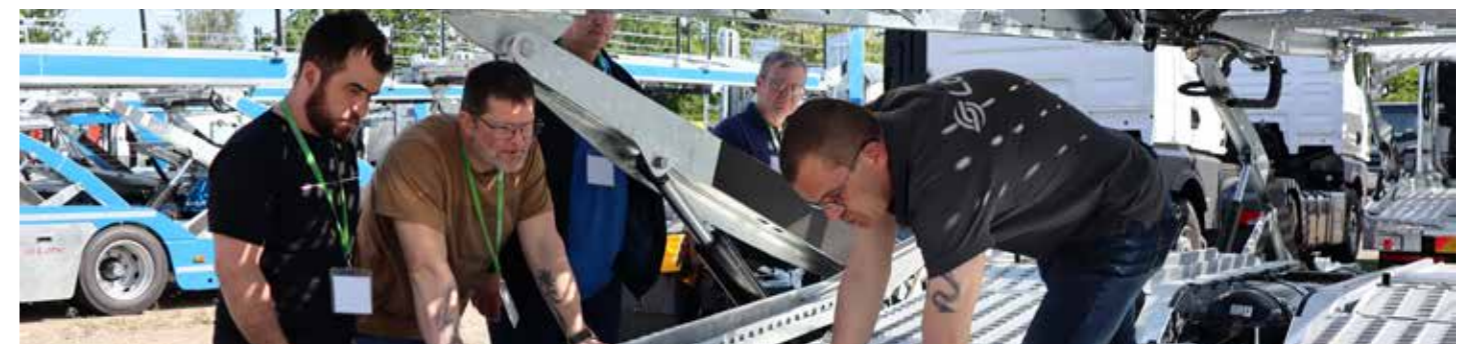
LIENHARD Tatiana Commercial manager (F, EN, RU) *	+33 (0)3 88 38 96 41	+33 (0)6 84 76 18 92	tatiana.lienhard@lohrservice.com
JUNGBLUTH Christophe Salesman (F, DE) *	+33 (0)3 88 38 96 52	+33 (0)6 47 64 41 05	christophe.jungbluth@lohrservice.com
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SEYER Claudine Saleswoman (F, EN, IT) *	+33 (0)3 88 38 96 03	+33 (0)7 88 20 97 60	claudine.seyer@lohrservice.com
CARIOT Mickael Technico-commercial (F) *	+33 (0)3 88 38 98 47	+33 (0)6 30 72 15 43	mickael.cariot@lohrservice.com
FORTUNE Isabelle Sales assistant ADV (F) *	+33 (0)3 88 38 98 92	+33 (0)6 40 96 41 90	isabelle.fortune@lohrservice.com

Training

SCRIVE Vanessa Training (F, EN, DE)	+33 (0)3 88 38 99 61	+33 (0)6 07 52 97 62	vanessa.scrive@lohrservice.com
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Workshop / Reception Workshop: 07h30-17h30

LOEGEL Benjamin Workshop manager (F, EN, DE) *	+33 (0)3 88 38 98 52	+33 (0)7 85 69 35 91	benjamin.loegel@lohr.fr
VAVELIN Nicolas Workshop reception (F, EN) *	+33 (0)3 88 38 96 48	+33 (0)6 08 02 36 84	Nicolas.VAVELIN@lohr.fr
URBAN Alain Workshop reception (F, DE, ES) *	+33 (0)3 88 38 96 79	+33 (0)7 85 64 23 15	alain.urban@lohrservice.com



* Spoken languages : DE = German, ES = Spanish, F = French, EN = English, IT = Italian, RU = Russian